

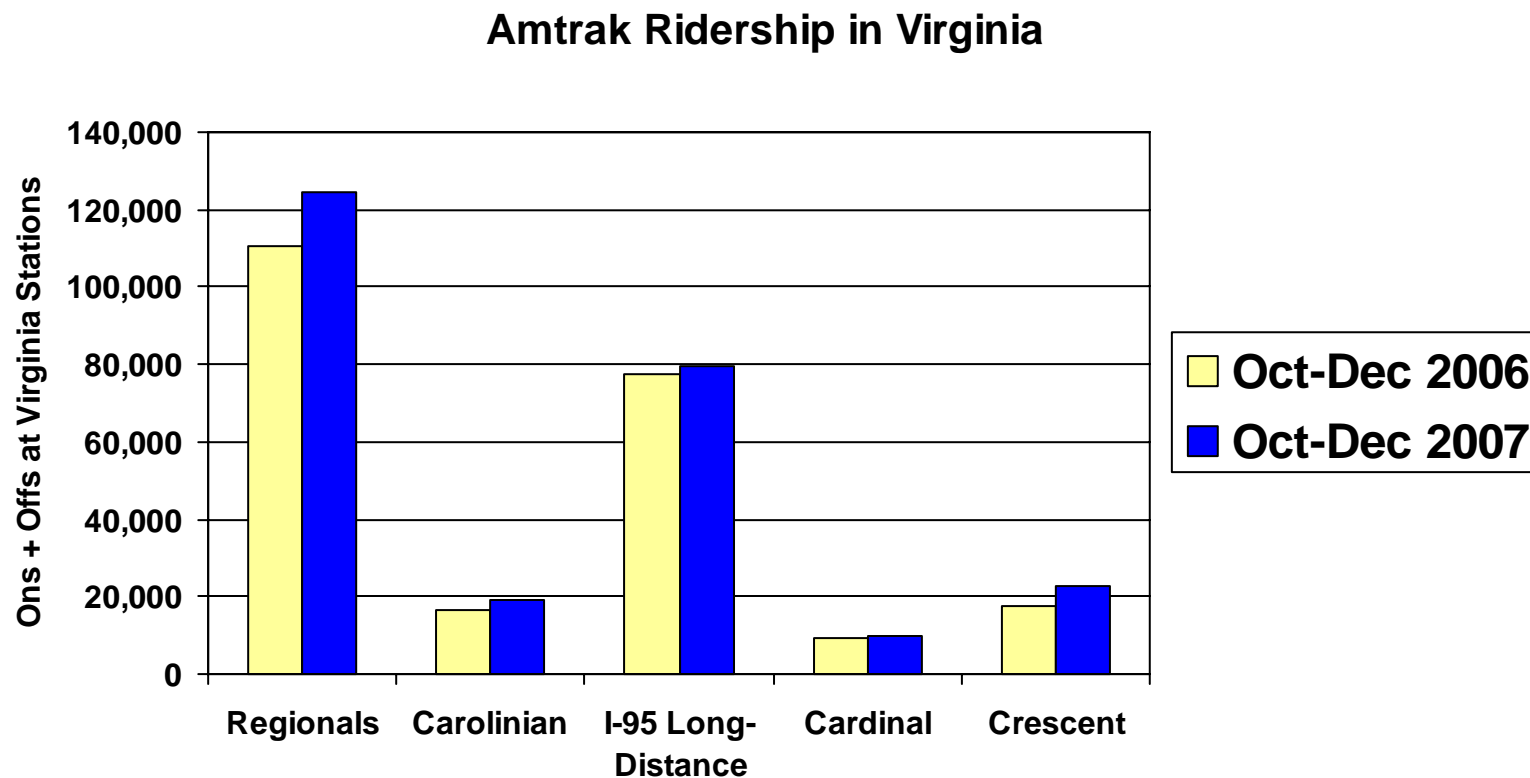
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## **Amtrak On-Time Performance Update to the Virginia Rail Advisory Board**

February 5, 2008

## Amtrak ridership in Virginia is up 11% year over year

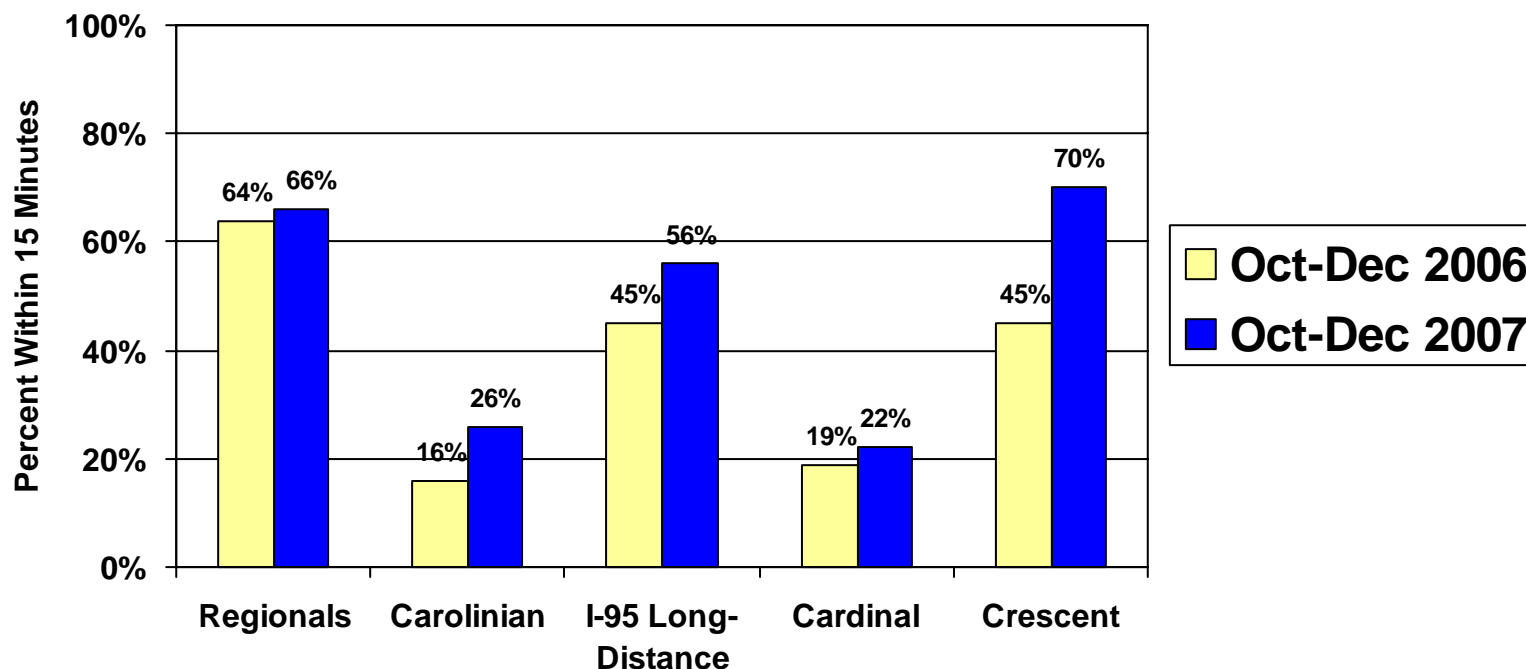
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I-95 Long-distance trains are Auto Train, Silver Meteor, Silver Star, and Palmetto.

## Amtrak performance in Virginia has improved slightly year-over-year

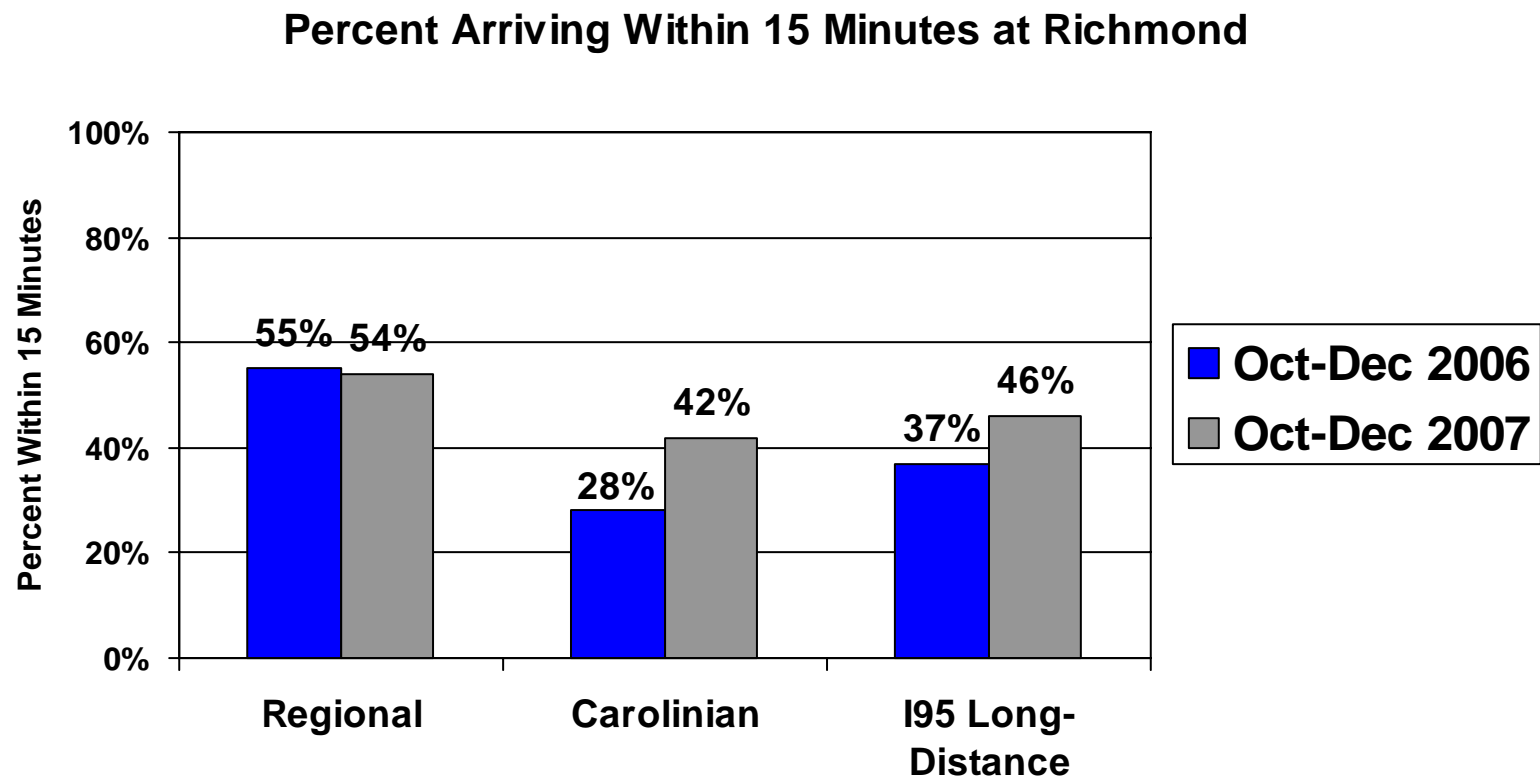
**Percent Arriving Within 15 Minutes in Virginia**



I-95 Long-distance trains are Auto Train, Silver Meteor, Silver Star, and Palmetto.

Showing percentage arriving within 15 minutes of schedule at the final point in Virginia (or Washington DC).

# Improved performance is visible at Richmond



Showing all trains stopping at Richmond.

## Performance improvement has been driven by two key factors

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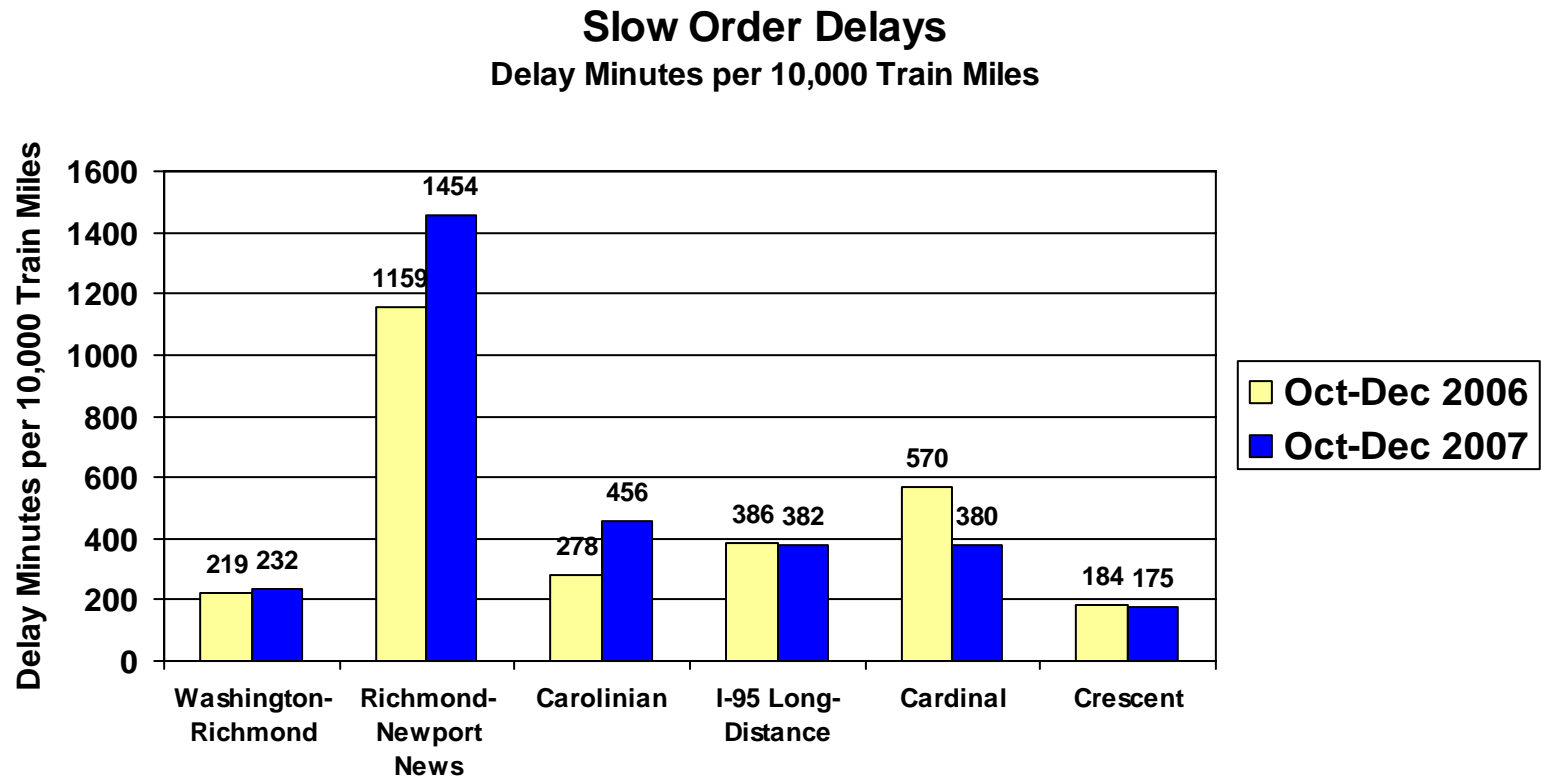
- CSX and NS management engagement
  - Senior management attention
  - Active involvement by operating-level management
- Infrastructure investments
  - Quantico bridge
  - Elmont crossovers

## Steps to Continue Improving Performance

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- CSX and NS continue increased management focus to improve performance in the near term
  - Train dispatching, freight train interference
  - Train handling through trackwork areas
- CSX continue maintenance improvements to reduce slow orders and heat orders
  - Richmond-Newport News
  - Richmond-Florida
- Amtrak is identifying action steps to reduce Amtrak-responsible delays
- Begin/continue capacity investments
  - Washington-Richmond-Newport News
  - Richmond-Florida

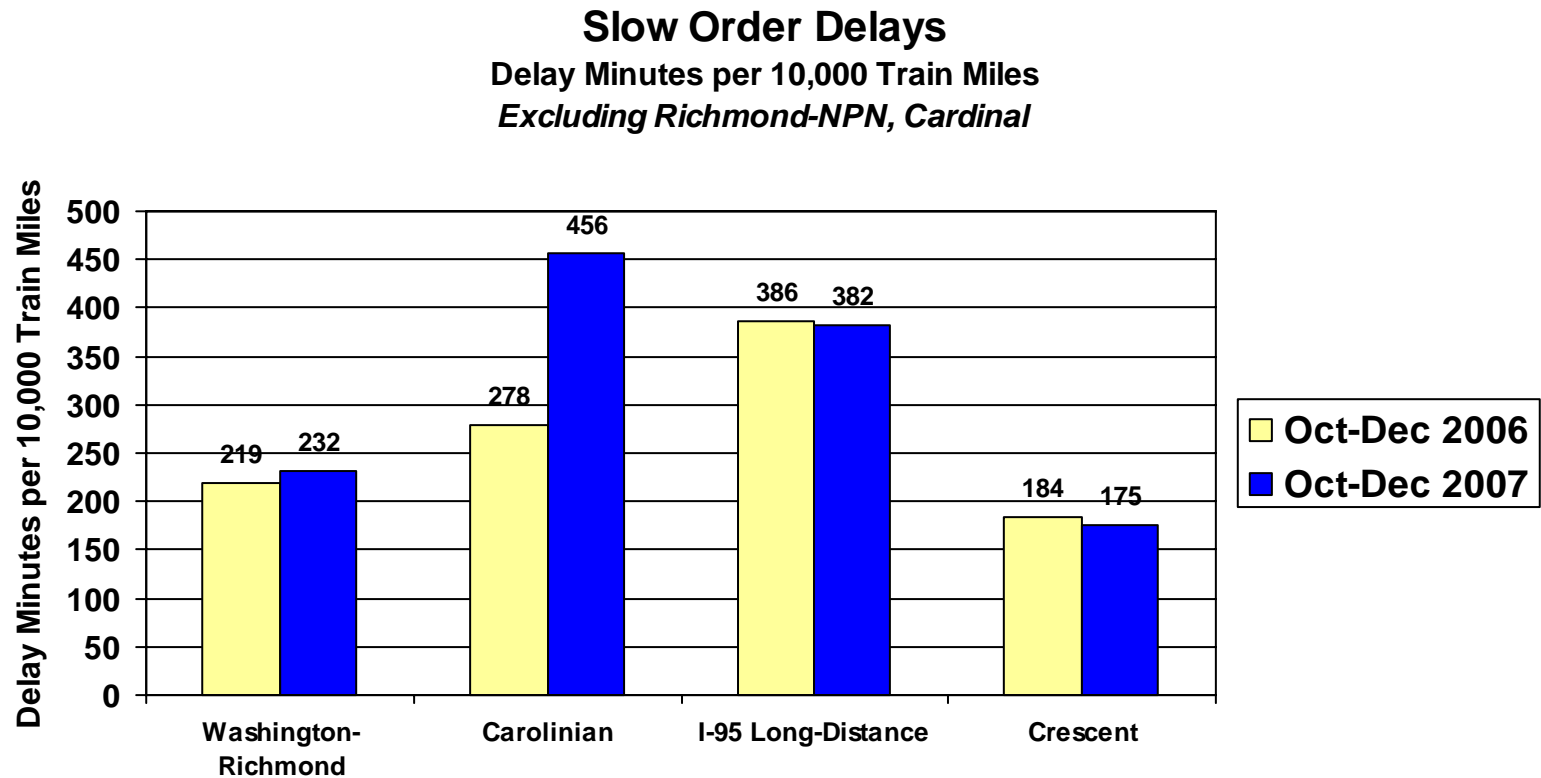
# Slow orders: Routes Operating Through Virginia



Segments Shown

Crescent: Alexandria-New Orleans. I-95 Long-distance: Washington-Miami. Carolinian: Washington-Charlotte.

## Slow orders: Routes Operating Through Virginia



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Crescent: Alexandria-New Orleans. I-95 Long-distance: Washington-Miami. Carolinian: Washington-Charlotte.